

# Using Metrics to Manage

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- **Gauges Used**
  - **Assign Resources**
  - **Measure Performance**
- **Assigning Resources**
  - **Resource Pie**
  - **Workload Pie**
- **Measuring Performance**
  - **Accuracy**
  - **Timeliness**
  - **Motivation**



***DCMC*** Metrics

*DCMC  
Automated  
Metrics System  
(AMS)*





## *Project Goals:*

- Single Source of Information
- Support At Every Level
- Transparent Data Collection
- Easy Access

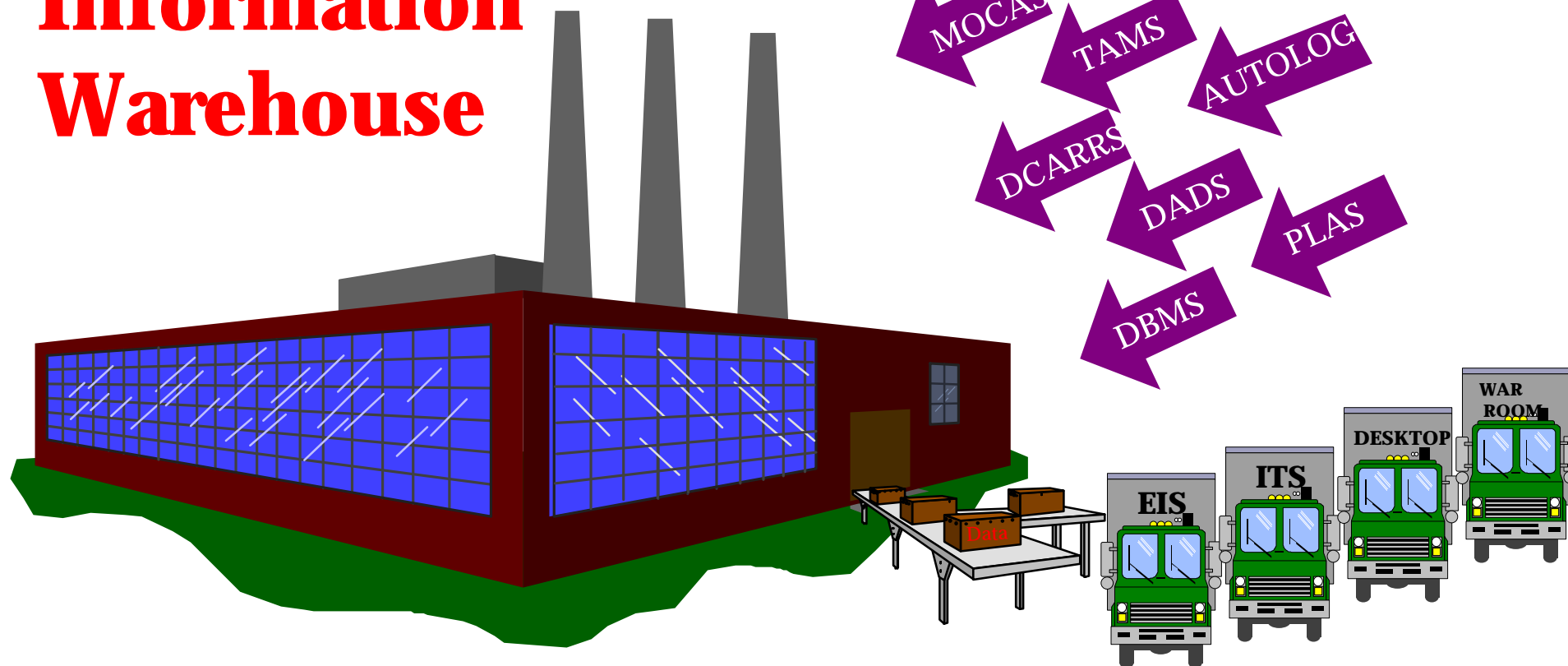




***DCMC***

**Metrics**

# DCMC Information Warehouse





**DCMC**

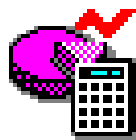
**Metrics**

**Easy Access:**

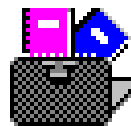
**On-Line Analysis Processor  
Cognos PowerPlay Tools**



Explorer



Reporter



Portfolio

**Now Available on DCMC Server:**

**Closeout, Quality Reports, Section 3,  
MOCAS, Delays, Demographics,  
People, Processes**

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### ***Increment 1***

**PreAward Survey, Pricing & Negotiation, Forward Pricing, Overhead Negotiation, and MOCAS (Demographics, Contract Closeout, Delays in Delivery (Right Time)).**

### ***Increment 2***

**Early CAS (Right Advice), FEDCAS, Process Improvements, Flight Safety, Program Integration, Customer Support (Right Reception), Trailer Cards, Contingency CAS, Progress Payments, Single Process Initiative, Lab Testing (Right Item).**

### ***Increment 3***

**Property Management, Plant Clearance, Engineering Surveillance, Contractor Performance Measurement, PLAS, Estimating Systems, Contract Audit Follow-Up, Customer Priority List, MASS/DBMS (Right Efficiency).**

### ***Increment 4***

**Terminations, Training (Right Talent), IBA, First Article, Packaging, Transportation, Service Standards, Environmental, Software Development, Performance Assessments, and Security.**

